

IT Technician

Job Programme



Ernesto Dodson ★★★★★
CV and Portfolio

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Ernesto Dodson
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245 connections

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IT Support Technician +50 People Applied
BT Group London, United Kingdom
£28,520 - £32,120 [Apply](#)

Desktop Support Technician +25 People Applied
Capita London, United Kingdom
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IT Operations Technician +10 People Applied
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IT Technician Job Programme

**Get Hands-On. Get Certified.
Get Hired.**

Qualification:



Gain industry-leading, internationally recognised, UK-accredited qualifications

Completion Time



8-10 weeks

If you are studying 2 hours a day

Total access period



12 Months

IT systems don't run themselves. Businesses need reliable professionals to install, maintain and troubleshoot the hardware. If you're ready to step into a hands-on, fast-paced career where no two days are the same, we have the programme to get you there.

The ITOL Recruit IT Technician Job Programme is designed for those who want to learn by doing. You'll complete industry-recognised CompTIA certifications and receive dedicated recruitment support to help you secure your role. Follow the process, complete the programme, and start your career in IT support. If you don't land a job, we'll refund your investment.

Let's get started.



What Do We Provide?

Every part of the programme is designed to prepare you for the demands of an IT Technician role and help you secure employment.

- UK-Accredited Qualifications
- Dedicated Recruitment Support
- Live Labs for Practical Experience
- Real-World IT Exercises
- Industry-Leading Certifications
- Qualified Human Mentor & Tutor

Why Choose a Career in IT:

Breaking into IT support takes more than just certifications. You need hands-on experience and a clear path to employment. This programme is designed to get you both.

- **High Demand** – Businesses rely on IT Technicians to keep their hardware, software, and networks operational, making this a stable and essential career.
- **Competitive Salaries** – IT Technicians earn solid starting salaries, with clear pathways to higher-paying specialist roles.
- **Diverse Career Paths** – IT support is the foundation for many careers, opening doors to networking, cybersecurity, and systems administration roles.
- **Global Opportunities** – IT infrastructure is universal, creating opportunities to work across different regions and industries.

How You'll Learn

- **Hands-on training** – Develop your skills by working through real cyber security scenarios.
- **Real-world application** – Learn to identify vulnerabilities, secure networks, and respond to threats with practical exercises that reflect real industry challenges.
- **Expert Support** – Learn from experienced tutors who break down complex ideas, provide feedback and help you refine your skills.

Our job guarantee means you're not just training for a role; you're landing one.

Your **Pathway** to Success

IT support is built on problem-solving and technical know-how, and so is this programme. It provides a structured path to help you develop essential skills, gain hands-on experience, and step into an IT Technician role.

1

TALK TO A CAREER ADVISOR

Not sure where to start? Our advisors help you explore options and align your training with your career goals.

2

COMPLETE THE TRAINING

Learn the skills employers look for, pass the assessments, and gain hands-on experience.

3

WORK WITH A RECRUITMENT ADVISOR

Get personalised support to refine your CV, optimise your LinkedIn profile, and prepare for interviews.

4

SECURE THE JOB

With tailored career support, you'll be ready to step into your new role.

Where Could This Take You?

A career as an IT Technician offers stability, hands-on work, and strong career growth. Here's where this path can lead:

IT TECHNICIAN

£25K – £32K

Install, maintain, and troubleshoot hardware, software, and networks for businesses. You'll work on-site, keeping systems running smoothly and ensuring minimal downtime.

IT SUPPORT ENGINEER

£29K – £31,5K

Take on more complex technical challenges, providing advanced troubleshooting and system maintenance. You may work with servers, cloud platforms, and enterprise networks.

NETWORK ENGINEER

£49K – £53K

Specialise in designing, configuring, and securing business networks. You'll ensure connectivity, optimise performance, and protect systems from cyber threats.

RECRUITMENT

You've built the skills, completed the projects, and earned your qualifications. Now it's time to secure the role.

That's where we come in

Your **Job, Guaranteed** or Your Money Back

We stand by our training. Follow the process, complete the programme, and secure a role, or you get your money back.

Our job guarantee includes:

- Personalised career coaching tailored to your job search.
- An optimised CV and LinkedIn profile to attract employers.
- Comprehensive interview preparation so you feel confident in every opportunity.

The Process

Preparation

We know what hiring managers ask because we've helped thousands of candidates through this process. Our recruitment advisors offer one-to-one exam prep sessions tailored to the role and company you're interviewing for, ensuring you're fully prepared for the questions and assessments.

CV & LinkedIn Overhaul

Your CV and LinkedIn profile are your tickets to getting noticed. Our team works with you to sharpen them so you can stand out in a competitive market.

Mock Interviews

Confidence comes with practice. Our mock interviews allow you to refine your responses and get feedback.

Job-Related Assessments

Some roles involve extra hurdles – tests, case studies, or technical challenges. We'll make sure you know what to expect and how to handle them.

Job Application Support

We guide you through the process, from knowing where to apply to ensuring your application hits the mark. With us in your corner, you will make real progress toward landing your role.

We back that confidence with a **job guarantee or your money back.**

SUCCESS STORIES

Real success stories from students who've completed the programme and launched their careers.

We could tell you, but our candidates say it best.



Ochuko Komeme



From: Pharmacy Technician

To: Cyber Security Analyst

After working as a Pharmacy Technician, Ochuko decided to pursue a more future-focused career. He joined ITOL's Cyber Security Job Programme, where he earned industry-recognised certifications and received tailored support on his CV and interview prep. Ochuko now works as a Cyber Security Analyst, enjoying a role that challenges him daily and allows him to make a meaningful impact in the tech space.

[Read The Full Story](#) →



James Adewunmi



From: Sales and Customer Service

To: IT Support Technician

At 23, James transitioned from a sales and customer service background into the IT industry. Through ITonlinelearning's IT Technician Job Programme, he gained essential certifications and practical skills. With continuous access to a tutor and additional resources, James prepared diligently for his Network+ exam. Financial constraints were eased with a flexible monthly payment plan, allowing him to focus on his studies. His dedication led to securing a First-Line IT Support Technician role in Northwest England.

[Read The Full Story](#) →



Michael Coleman



From: Service Delivery Engineer and Accounts Manager

To: IT Support Manager

Michael enrolled in ITonlinelearning's Cyber Security Career Programme, completing certifications such as CompTIA A+, Network+, Security+, and CySA+. With ITonlinelearning's support—including CV revision and LinkedIn profile updates—he began his job search and, within eight weeks, secured a position as an IT Support Manager. Michael credits the programme's comprehensive training and dedicated support for his successful career transition and recommends upskilling to add value in the IT industry.

[Read The Full Story](#) →

Excellent



4.8 out of 5 based on 7,000+ reviews on Trustpilot

IT TECHNICIAN CURRICULUM

Our programme is a hands-on route into IT support which equips you with the practical skills and certifications to become a job-ready technician trusted to keep systems running smoothly.

Your **Training** Breakdown

This programme is designed to make you job-ready, combining industry-recognised training with hands-on experience. You'll complete CompTIA A+ and Network+, two of the most widely respected IT certifications, along with Live Labs, to apply your skills in real-world scenarios.

CompTIA A+

The gold standard for entry-level IT roles, CompTIA A+ validates your ability to install, configure, and support a range of IT systems. It's the foundation for careers in IT support, helpdesk, and technical troubleshooting.



CompTIA Network+

Gain the skills to set up, manage, and secure networks in any IT environment. This certification covers troubleshooting, infrastructure, operations, and security, preparing you for roles in networking and cybersecurity.



YOUR SUPPORT TEAM

Success doesn't happen in isolation.

Throughout the programme, you'll have access to expert tutors, interactive learning tools, and a support network designed to keep you on track.

Your **Support** Team

The Learning Phase:

One-to-One Tutor Support

Your tutor is just a message away. Whether you need to arrange a one-to-one call, get additional study materials, or ask questions about your course, they're there to help. And with real industry experience in IT, they can provide insights beyond the curriculum.

Resource Library & Peer Network

You'll also join an online community of fellow students, giving you a space to connect, ask questions, and engage with people on the same journey.

Personalised Feedback

Learning isn't one-size-fits-all. Your tutor works closely with you to understand your strengths and areas for improvement, tailoring their approach to maximise your growth. Exam prep is thorough, ensuring you're not just familiar with the material but fully prepared to pass.

Guidance From Certified Experts

Your success is backed by the expertise of experienced IT Techs who have worked across industries. They don't just teach the material – they guide you through real-world applications, ensuring you're job-ready.



Why wait?

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